



## DK-LOK<sup>®</sup> Limited Lifetime Warranty

DK Tech Corporation expressly warrants to the original end user customer of its products that all non-electrical components of its products are free from defects in material and workmanship and shall be for the life of the product.

This limited warranty only applies if the product is used as recommended, and does not cover any damage to this product that results from abuse, misuse, or any unauthorized or improper repair or modification to the product. The purchaser's remedies shall be limited to replacement and installation of any parts that fail through a defect in material or workmanship.

All electrical components installed in or on the product are warranted to be free from defects in material and workmanship for twelve (12) months from the date of purchase by the original end user customer.

**ALL OTHER WARRANTIES NOT EXPRESSLY PROVIDED FOR HEREIN, INCLUDING, BUT NOT LIMITED TO, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER EXPRESS, IMPLIED, OR ARISING BY OPERATION OF LAW, TRADE USAGE, COURSE OF DEALING, OR OTHERWISE, ARE HEREBY DISCLAIMED.**

This warranty is not-transferable.

**[www.dklok.com](http://www.dklok.com)**

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## DK-LOK<sup>®</sup> Spare Part Policy

Every DK-LOK's product and component is machined and produced out of state-of-the-art automatic and manual machines. The machining program on each component and each product is saved in-house electronically as well as in hard copy permanently in accordance with the requirements of our quality assurance system.

DK-LOK's quality system is approved to ISO9001 (HSB Certificate # CL-K-Q-1149). DK-LOK's product and component are manufactured in accordance with the quality assurance manual.

This ensures that we, DK-LOK are ready to supply spare parts and spare products in a timely fashion as soon as requested. Spare parts to be supplied retain its consistency being identical to the parts supplied, using the same machining programs applied to the supplied part.

We DK-LOK guarantees that client's plant / system / equipment will go on in the best functioning with our excellent service in spare part handling.

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